



St John's Church of England Primary School

Parent and Carers Conduct Policy

Date Approved:	July 2023
Headteacher:	Miss Anna Pyatt
Chair of Governors:	Mr Robin Davis
Review Date:	July 2025

Love, Respect, Value

AIMS and PURPOSE of the Policy

The continued success of our school community is based on a commitment to ensuring the best possible outcomes for all our children. We recognise the importance of working in partnership with parents and carers in order to achieve this, and endeavour to foster positive relationships which are based on trust and mutual respect.

The vast majority of the parents and carers are keen to work with us and are supportive of the school's work. If a parent or carer has concerns we will always listen and seek to address them.

At Watford St John's Church of England Primary School we are committed to:

- Living out our values of 'Growing Together in Love and Respect'
- Living in accordance with Jesus' teachings of treating others how we would like be treated
- Recognising the right of all children to be respected
- Providing an inclusive environment which respects and celebrates our diverse community
- Listening to parents carefully and respectfully
- Responding appropriately to concerns raised
- Outlining any actions that may be required
- Listening and responding to updates from parents and carers

At Watford St John's Church of England Primary School we expect parents and carers to:

- Communicate their concern respectfully and accurately
- Listen to and consider the responses from the school
- Work in partnership with the school in order to reach a resolution, including supporting the Watford St John's School Positive Behaviour Policy
- Allow time for the school to respond to concerns (3 – 5 working days)
- Acknowledge past support and intervention made by the school

Day to day access to a school is within the control of the Headteacher.

Parents, carers and visitors are granted 'limited licence' to visit the grounds and buildings of the school.

HOME SCHOOL AGREEMENT

At the beginning of each academic year parents and carers are asked to sign the Home School Agreement which sets out expectations of conduct for pupils, parents and carers and staff at the school.

Parents and carers are asked to abide by this agreement at all times.

Parents and carers should not make allegations against staff or the school or bring the school into disrepute on social media sites.

A failure to keep to the above standards is likely to limit the school's ability to respond effectively to concerns.

Parents and carers are not permitted to discipline a child who is not their own. They must seek support from a member of staff. Parents or carers who take matters into their own hands may be subject to safeguarding action (ie police involvement) being taken against them by the school or by the parent(s) of the child involved.

ACTIONS THAT MAY BE TAKEN IF THIS CODE IS BREACHED

All of the school community deserve to be treated with love and respect. We will not tolerate any form of verbal, physical or threatening behaviour.

In the event of a breach of the Parent and Carers' Conduct Policy, the school may take the following actions:

- Verbal or written warning: The school may issue a formal warning to remind parents or guardians of the expected behaviour.
- Restricted access: The school may restrict or suspend access to certain school premises, events, or communication channels.
- Mediation: The school may facilitate a mediation process to address conflicts or disagreements between parents and school staff.
- Involvement of authorities: In severe cases, where there is a persistent and serious breach of the policy, the school may involve appropriate authorities or take legal action if necessary.